

# MAP Communications

Join forces with an experienced team of professionals to make the necessary process of employee absence management painless - and seamless - for everyone in your organization.

## A PREMIUM PARTNER FOR ABSENCE MANAGEMENT & EMPLOYEE CALL OUTS

Give your employees one number to call to report absences and tardiness - it's that simple.

From HR and managers to supervisors and employees, streamlining the reporting and record-keeping system for attendance management is a win for your entire team. We can simplify the process of calling-out for your employees while minimizing the impact it has on day-to-day productivity.

Reduce headaches for management and supervisors and empower them to easily identify trends through convenient, instant access to the data they'll need to spot red flags and discourage absenteeism.

 (888) 252-6555

 [mapcommunications.com](http://mapcommunications.com)



**24/7/365**

**Live Answer Hotline**



**Highly-Trained Receptionists**



**Bilingual Capabilities**



**Secure Online Portal**



**In-Depth Tracking & Reporting**



## HOW WE HELP

- ✓ **Call-Off Coverage 24/7/365** cuts through the clutter of confusing chains of command and complex call out procedures, like leaving voicemails or sending emails.
- ✓ **Trained 3rd-Party Professionals** give employees a neutral voice to report tardiness or absence details to, someone who can immediately record and relay that information to all appropriate personnel.
- ✓ **Instant Notifications** to your team can eliminate hours of delays chasing after late or absent employees, letting them act fast to reduce absenteeism impact – and avoid mountains of paperwork.
- ✓ **Detailed Documentation** makes tracking attendance a one-stop shop. It's clear, organized data that employers can access to identify trends, get meaningful insights, and see where improvements can be made.
- ✓ **No-Nonsense Data** gives you time-stamped records of every call, securely stored and taking all the guesswork out of many time-consuming, error-prone tasks for your team.

US-based MAP Communications has been serving organizations like yours around the globe since 1991. As your absence management partner, workers can call-in to real people who are highly trained to deal with unexpected absences and tardiness. Your management and supervisory teams no longer need to struggle with record keeping, tracking and documentation of paid time off, sick leave and FMLA.

Let us take the headache out of each employee call out on a daily basis, as well as document patterns of unexpected leave with the employee absence tracker.

## WHO WE SERVE

Meet a few of the clients we work with...




Eager to put a seamlessly integrated call-out hotline to the test? Give us a call or scan the code to start with your free trial.



# MAPCommunications

Experts in call center & answering services for 30+ years.  
Based in the United States. 100% employee-owned.

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